**Job Specification:  Cleaner**

**Based at Faversham Pools**

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| **Role** | Cleaner |
| **Reporting to** | Maintenance Manager, General Manager |
| **Direct reports** | N/A |
| **Location**  **(e.g. Pools or remote working)** | Faversham Pools, Faversham |
| **Position type**  **(e.g. full time, part time, job share)** | 12 to 15hour contract per week on a rota with flexibility around the business |
| **Level / Salary range** | Meets National Minimum Wage |
| **Job purpose and objective (why does this role exist?)** | |
| Clean through the swimming pools public and staff areas, stock and supply designated facility areas. Dusting, sweeping, vacuuming, mopping. Carry out deep cleaning and detailed cleaning tasks as part of the team. | |
| **Context of the role** | |
| To create a safe, fun and welcoming swimming pool for all our users and guests.  The Faversham Swimming pool is a community, charity funded pool and we want to offer a wide range of activities to the population. The cleaner’s role is to ensure the cleanliness of the facility and the building for the public, this will range from early morning swimmers, to evenings, with families and weak swimmers and groups that use the pools on a regular basis. There are indoor and outdoor pools including the rapids. The indoor and outdoor grounds all need regular structured cleaning and ensuring that the areas are clean and sanitised. | |
| **Accountabilities and responsibilities** | |
| **General responsibilities:**  Supervise the changing rooms and ensure that policies, guidelines, and safety procedures are followed.  Cleaning of the public areas and the staff offices  Working as part of a team for the structured deep cleaning that is required.  Evaluates conditions for safety and raises any concerns to the line manager.  Inspects public areas so they are safe to use to the public  Supervises and assists in cleaning the pool and related facilities and equipment.  Basic grounds keeping for the outdoor pool and changing areas as well | |
| **Knowledge, skills and competencies required** | |
| **Essential:**  Ability to work on weekends and evenings.  Ability to react calmly and effectively in emergency situations.  Enthusiastic and positive attitude towards swimming  Good communicator  The ability to inspire confidence  Perseverance and patience in a busy environment with customers.    **Desirable:**  Ability to adjust cleaning programs as necessary to ensure the safety of the visitors and other staff  Previous customer service experience  Ability to judge and evaluate evolving dynamics of individuals participating in aquatic activities to immediately assess their capabilities and threats to their safety  Knowledge of on-site protocols, operational procedures, and safety policies  Knowledge of methods and techniques for cleaning commercial areas | |
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| **This job specification was last reviewed in:** | |
| May 2022 | |